

Notice about the Usage of PRIORITY PASS™

① Upon using PRIORITY PASS, we will confirm the following two details.

※Please note, that there are some changes from before.

A member of staff will conduct the confirmation upon your entering the store. Thank you for your cooperation.

● Card's Date of Expiry

Please present your PRIORITY PASS Member's Card or credit card with LOUNGE KEY function.

● Boarding Pass

Please present a Boarding Pass for a flight departing Kansai International Airport on the day of usage.

Usage is not possible through presenting a reservation confirmation only.

For online boarding passes/ e-tickets (including ANA Skip Service, JAL Touch & Go Service), we will require to confirm the Online Check-in Screen. For e-tickets Customer Copy, please first proceed the boarding procedure and issue the Boarding Pass. Circumstances might differ due to the time frame for check-in or for Terminal 2 and the like. Thank you for understanding.

② Description of Usage Benefits

- This is not a free service. The billing terms differ depending on the contract details of your card. At this store we do not know the details of your contract, so please confirm with the Bank or Card issued Company, PRIORITY PASS Customer Service or LOUNGE KEY Customer Service.
- Per visit of the store, a single PRIORITY PASS Member can consume foods and drinks up to 3,400 JPY (incl. tax) upon presentation of his/her own Member's card.
- No refund can be given if the total bill for foods and drinks as part of usage of this service is under 3,400 JPY (incl. tax).
- When using this service and the total bill for foods and drinks exceeds 3,400 JPY (incl. tax), the difference has to be paid at the store.
- Once a visit is counted it cannot be changed back.
- The visit of our store as part of using this service will be counted as one lounge usage.
- Even if you are in possession of multiple PRIORITY PASS Member's Cards, only one card can be used per time and visit to our store.
In case that there are any unclear points, please contact PRIORITY PASS Customer Service.
- In case of usage with a group, all members who are in possession of a PRIORITY PASS Member's Card need to present their card.
- If a companion doesn't have a PRIORITY PASS Member's Card, he/she will be counted as accompanying person, through the usage of a special device. As a rule, we will not permit companions that are not counted as accompanying persons.
If the companion doesn't share food and drinks, he/she might be permitted; however, as soon as food or drinks are shared he/she will be counted as accompanying person.
A person who is counted as accompanying person can consume foods and drinks up to 3,400 JPY (incl. tax) per single person.
At this store we cannot answer the question if a companion is free of charge or charged. Please confirm with the contractor of your card or the Member Support of PRIORITY PASS.
- If a companion is under the age of 6 years, he/she can share the food and drinks of the PRIORITY PASS Member. Please provide a certificate or ID for confirming the age your companion.
- This service can only be used for eating at the store. It is not applicable to take-out.

③ Contact Desk Information

The terms of usage depend on the type of card you use. If you have any questions about usage/ payment, please visit the website of Priority Pass or contact the issuing company of your card.

- Priority Pass website <https://www.prioritypass.com>
- Priority Pass Hongkong +852-2866-1964
- LoungeKey Customer Service Team Hongkong +852-3071-5062